

How Do I Become a Volunteer Driver?

Becoming a driver is simple!

All you need is:

- A valid California Drivers License.
- Current public and property liability insurance.
- A current DMV H-6 printout (10 year printout)
- To fill out a medical form
- 3 References

Once you have provided the above information you will become registered as a volunteer with the METS Office.

Please note: Information needs to be updated annually. You will be notified when this is necessary.

A Few Answers to Common Questions

- Reimbursements are for medical appointments only!
- Transportation requests that have not been scheduled through the METS office prior to the actual appointment can not be reimbursed.
- Relatives or friends can not be reimbursed.
- Reimbursements are made only when the appropriate form is completed and returned to our office.
- Reimbursements for mileage cannot be paid in advance!

METS

Medical Transportation Service



For More Information
Call (530) 385-2200

Office Hours: Monday Thru
Wednesday 8:30am – 3:30pm

What is METS?

It's a Transportation Service, which utilizes volunteer drivers to transport clients to and from medical appointments.

This program was established in 1983 to provide transportation for Tehama County residents who were unable to provide their own transportation outside of Tehama County.

In July of 1989, the program was expanded to include transportation within Tehama County. METS currently provides transportation to Butte, Glenn, Shasta and Tehama Counties. All volunteer drivers are reimbursed for their mileage on a per mile basis.



How Do I Get Service?

If you are a Tehama County resident and qualify, call 385-2200 to arrange for transportation.

How Do I Qualify?

To qualify you must be a Tehama County resident and be unable to provide your own transportation to and from medical appointments.

This service is for people who:

- Do not have a vehicle.
- Have a vehicle but are physically unable to drive.
- Do not have friends or family to take you.
- Have no public transit in your area. For example if you live in the greater Red Bluff area and your appointment is in Red Bluff, you could use ParaTRAX or TRAX (both are wheelchair accessible).

Advance Notice is Required

You must call at least two working days in advance of your appointment. Help us better serve you by calling as soon as you have your appointment time and date. Priority is given to appointments as they are received and drivers are limited.

All transportation requests must come through our office. Clients are not allowed to contact METS drivers directly.

All cancellations and rescheduled appointments must also come through our office.

Please notify the METS office as soon as possible, so we can contact the voluntary driver that was scheduled to drive you of any changes.